



# GREGGORY L. RUSSELL

IT Professional with 8+ years of experience looking to apply technical skills in a Devops role to further develop my passion for building Linux tools and infrastructure.

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## SKILLS

- Docker
- AWS
- CI/CD
- Devops
- GitLab CI
- Ansible
- Python
- Icinga 2
- Ruby
- Grafana
- Terraform
- Jenkins
- Atlassian
- IaC
- DataDog

## EDUCATION

### Michigan State University

Lansing, Michigan  
2011-2014

Bachelor of Science

## CERTIFICATIONS

RedHat Certified  
Systems Administrator

2017

LPI Linux Essentials

2015

## WORK EXPERIENCE

### DevOps Monitoring Administrator : MeetingPlay / Stova

Remote, October 2021 - Present

- Template out dashboards, metric threshold monitors and synthetics tests in Datadog using the API for dedicated and shared hosting environments in AWS.
- Monitor load tests and major event launches in real time. Respond to email and MS Teams alarms from Datadog.
- Utilize several monitoring tools including Datadog, Sentry, FusionReactor and SonarQube.
- Writing Terraform configurations for various AWS infrastructure projects when necessary, including: S3, EC2, RDS/DMS, VPCs, subnets and security groups.
- Writing Jenkins pipelines to automate deployment of infrastructure and synchronizing CodeCommit repositories to development and production servers.
- Participate in SOC2 audit by collaborating with colleagues in Tugboat to submit evidence of compliance.
- Maintain documentation in Confluence for the DevOps team. Article text kept in a BitBucket repository and published via Sphinx-doc plugin via Jenkins pipeline.
- Writing Python, Ruby and AWS CLI/SDK scripts, one-liners and libraries for various tasks as needed.
- Assist the development team with troubleshooting site issues, server reloads, merge requests, etc.
- Respond to and update internal tickets as necessary (Jira and Teamwork).
- Provide IAM, VPN, CodeCommit and other access to employees and contractors as needed via Access Request tickets.
- Participate in weekly DevOps meetings every Wednesday for status reports, project demonstrations and group troubleshooting.
- Collaborate with other departments to provide assistance or input on various projects including Terraform, AWS, webserver troubleshooting, Jenkins and access requests.
- Regular day-to-day usage of Atlassian software: Confluence, Jira, BitBucket.
- Participate in WARs (Well Architected Reviews) audits for AWS production infrastructure.
- Secrets management including Keeper, Jumpcloud, AWS Secrets Manager and Hashicorp Vault.



## **WORK EXPERIENCE - CONTINUED**

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### **Operating Systems Programmer, University of Michigan CAEN**

Ann Arbor, MI March 2020 - October 2021

- Participate in weekly Linux standup meetings with my four-person team every Monday and Thursday via Zoom to discuss tickets, upgrades, merge requests, etc. as it pertains to the ongoing semester.
  - Responsible for the deployment and ongoing maintenance of monitoring (Icinga2) and metrics (Graphite + Grafana) servers.
  - Primary working environment is RedHat Linux using encryption and SELinux due to the sensitive nature of the University's data.
  - Monitoring of 500 hosts and over 900 services needed for students and faculty on a 24/7 basis.
  - Answer Helpdesk tickets from staff and students regarding Linux/Unix and software support.
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### **IT Support, Kidzart LLC**

Jackson, MI July 2019-January 2020

- Used cPanel, Windows 7/10, Teamviewer, Synology NAS, Office 365
  - Provided Windows help desk support for an office of 5 employees.
  - Provided Linux support for Wordpress, Laravel as well as custom franchising control intranet sites.
  - Repaired hardware, e.g printers, desktop computers and laptops as necessary
  - Troubleshoot and perform virus detection, prevention and removal
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### **Linux Support Technician, Liquid Web**

Lansing, MI February 2016-February 2018

- Provided tier 3 support for customers via tickets, phones and chats.
- Troubleshoot LAMP stack issues while working within the specific parameters of cPanel.
- Responded to incoming tickets while meeting 30 minute SLA.
- Mentored colleagues on workflow, Bash, LAMP stack troubleshooting and WordPress